

TERMS OF SERVICE

PRIVACY

By agreeing to these membership terms and conditions, you confirm that you have read the Privacy Policy and agree to your personal details being handled in accordance with that policy.

CUSTOMER SERVICE CONTACT DETAILS

For all general enquiries or escalated issues, please contact the Zebra and Fox customer service team on [1300 808 505](tel:1300808505) or email hello@zebraandfox.com.au

MEMBERSHIP FEES

All membership fees are nonrefundable unless the Zebra and Fox customer service team have been provided with 30 days' notice. Zebra and Fox customer service team will always make this decision based on individual bases.

All fees are inclusive of GST at the current rate of 10%

A confirmation will be emailed once a membership package has been paid for in full.

Zebra and Fox reserves the right to change memberships fees at their discretion, with a minimum of four weeks' notice.

Membership fees must be paid 1 month in advance at all times, automatic payments will be deducted on the last trading day of the current month for the upcoming month of use. Casual hours must pay within 24 hours of receiving your invoice, no work will be undertaken until payment is received. Payments can be made by EFT or credit card payments online or over the phone.

Initial membership payments must be received within 48 hours of receiving our approval email and invoice to secure your membership package.

PUBLIC LIABILITY INSURANCE

Zebra and Fox requires all suppliers to hold a current certificate of currency for Public Liability Insurance for a minimum of \$10m. We will not use any supplier until we have received a copy of the relevant certificate.

3rd PARTY SUPPLIERS

Zebra + Fox takes no responsibility for:

Any injury, harm or damage caused by the 3rd party supplier to the property regardless of the cause of loss or damage

Any damage caused to any property; or death, injury or harm suffered by any person as a direct or indirect consequence (in whole or part) of any act or omission by the 3rd party supplier, including any damage, death, injury or harm caused by a 3rd party vehicle

PRODUCTS AND SERVICES

Zebra and Fox aim to provide a wide variety of goods and services to the general public and as such, we do not offer exclusivity in any product category. However, we are committed to ensuring our members are able to maximise their savings by offered a varied and competitive options.

MEMBERSHIP CHANGE OF DETAILS

Memberships must notify the Zebra and Fox customer service team immediately via email of any change in details, including contact details, insurance etc.

Any change in ownership of a membership business must be reported to the Zebra and Fox customer service team prior to attendance at any future market event. The Zebra and Fox customer service team will confirm if continuation of trade will be permitted on application. Failure to notify the Zebra and Fox customer service team may result in the immediate termination of your site agreement.

ADVERTISING

By accepting these terms and conditions, you consent to Zebra and Fox using images (photographs and video) in our marketing activities.

If you wish to opt-out you can do so by emailing markets@saberevents.com.au

BY BOOKING, PAYING FOR ZEBRA AND FOX AS A MEMBER YOU ARE BOUND TO THESE TERMS AND CONDITIONS OF BUSINESS AND WILL BE DEEMED TO HAVE ACCEPTED THEM, REGARDLESS OF WHETHER OR NOT YOU HAVE SIGNED YOUR ACCEPTANCE.